PUBLIC COMPLAINTS

Complaints involving a particular school or employee of that school are handled within the school through the process established by School Board Policy. If the complaint cannot be resolved at the ultimate level of the principal, it is referred to the Superintendent. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the Board's discretion, be heard at a regular Board meeting.

Any parent, custodian, or legal guardian of a pupil attending Albemarle County Public Schools who is aggrieved by an action of the School Board may, within thirty days after such action, petition the local circuit court to review the action of the School Board. The court will sustain the action of the School Board unless the School Board exceeded its authority, acted arbitrarily or capriciously, or abused its discretion.

Adopted: Reviewed: Amended:	July 1, 1993 April 13, 2004 August 9, 2007; June 11, 2009; April 10, 2014
Legal Refs.:	Virginia Code §22.1-87, 22.1-253.13:7.
Cross Refs.:	GAB, Complaints Regarding Employees GABA, Third-Party Complaints Against Employees GBA/JFHA, Prohibition Against Harassment and Retaliation JB, Equal Educational Opportunities/Nondiscrimination