ACCEPTABLE/ RESPONSIBLE USE OF TECHNOLOGY POLICY

Use of the Albemarle County Public School Division's ("Division") technology shall be consistent with the educational mission or administrative function of the Division as well as the varied instructional needs, learning styles, abilities, and developmental levels of students.

The School Board ("Board") provides technologies, including the internet, to promote educational excellence by facilitating resource sharing, innovation and communication. The term technology includes hardware, software, data, communication <u>tools</u>lines and devices, terminals, printers, CD-ROM devices, tape drives, multimedia devices, servers, mainframe and personal computers, and the internet <u>(including web-based tools and resources)</u>, and and other internal or external networks.

All use of the School Division's ("Division") technology must be (1) in support of education and/or research, or (2) for legitimate school business. Use of the computer system is a privilege, not a right. Any communication or material using Division technology, including electronic mail or other files deleted from a user's account, may be monitored or read by Division school officials without prior notice.

It is prohibited by Division employees and students may not to use Division technology services for sending, receiving, viewing or downloading illegal material via the Internet. Intentional destruction of or interference with any part of the computer system through creating or downloading computer viruses or by any other means is prohibited and will be subject to disciplinary action, including criminal prosecution, if appropriate.-

The Division has selected and operates a technology protection tool measure for the division's computers having Internet access that monitors and filters or blocks internet access to the following, in compliance with the Children's Internet Protection Act (CIPA) as codified by 47 U.S.C. 254(h) and (l):through such computers, to prevent access to:

- (a) child pornography as <u>defined</u>set out in Va. Code § 18.2-374.1:1 <u>and/</u>or as <u>defined in 18 U.S.C.</u> § 2256;
- (b) obscenity as defined inby Va. Code § 18.2-372 and/or 18 U.S.C. § 1460; and
- (c)—material that the Division deems to be harmful to juveniles as defined in Va. Code § 18.2-390, material that is harmful to minors as defined in 47 U.S.C. § 254(h)(7)(G), and material that is otherwise inappropriate for minors;

(c)

The Division Superintendent shall establish administrative procedures <u>for technology</u> <u>regarding containing</u> the appropriate uses, ethics, and protocol<u>s. for the technology</u>. The procedures shall include:

- (1) provisions establishing that the technology protection <u>tool</u> measure is enforced during any use of the Division's computers by students-minors;
- (2) provisions establishing that the online activities of <u>studentsminors</u> will be monitored;
- (3) provisions designed to educate students about appropriate online behavior, including but not limited to, interacting with other individuals via websites, on social media platforms, other online forums, networking websites and in chat rooms and cyberbullying awareness and response;
- (4) provisions designed to prevent unauthorized <u>and unlawful</u> online access by minors; including "hacking" and other unlawful activities by minors online;
- (5) provisions prohibiting the unauthorized disclosure, use, and dissemination of personal information regarding <u>studentsminors</u>; and
- (6) education regarding a component on Internet safetydigital citizenship and web safety for students that is integrated into the Division's instructional program.

<u>(6)</u>

Use of the Division's technology shall be consistent with the educational or instructional mission or administrative function of the Division as well as the varied instructional needs, learning styles, abilities and developmental levels of students. The Division's technology is not a public forum.

Each student and parent/guardian of each student shall be given the opportunity to acknowledge sign the Acceptable/Responsible Use Agreement, IIBEA-E2, before using the Division's computer system. The failure of any student or employee, teacher, or administrator to follow the terms of the Agreement, this policy or accompanying regulation may result in loss of computer system privileges, disciplinary action, and/or appropriate legal action.

The Board <u>and Division shallis</u> not <u>be</u> responsible for any information that may be lost, damaged or unavailable when using the computer system or for any information retrieved via the Internet. Furthermore, the Board <u>and Division shallwill</u> not be responsible for any unauthorized charges or fees resulting from access to the computer system, <u>including telephone</u>, <u>data</u>, or <u>long-distance charges</u>.

The Board will review, amend if necessary, and approve this policy every two years.

Adopted: August 8, 2013

Amended: September 10, 2015; December 13, 2018

Legal Refs: 18 U.S.C. §§ 1460, 2256.

47 U.S.C. § 254.

Code of Virginia, 1950, as amended, §§ 18.2-372, 18.2-374.1:1, 18.2-390, 22.1-

70.2, and 22.1-78.

Cross Refs.: Refs: GBC Standards of Conduct

GBL Personnel Records

GCPD Professional Staff Members: Contract Status and Discipline
GDPD Support Staff Members: Contract Status and Discipline

IIBE Acceptable/Responsible Use of Technology

JFC Student Conduct

JFC-R Standards of Student Conduct

JO Student Records

ACCEPTABLE/RESPONSIBLE USE OF POLICY REGULATION REGULATION

Albemarle County Public Schools' primary goal for technology use in education is to promote educational excellence by facilitating resource sharing, innovation, and telecommunications as outlined in this policy and applicable regulations.

Expectations for Using School Technology Expectations for Using School Technology

- The Division expects staff to exercise personal responsibility when using technology.
- The Division expects staff to exhibit ethical uses of technology.
- The Division expects staff to <u>use technology to enhance productivity and the learning environment.</u> avoid computer activities that interfere with the learning process for themselves or others.

Personally Owned Computer Devices Devices

- Personal technology devices are permitted at school.
- Personal technology devices are permitted to use ACPS-PUBLIC wireless network.
- Personal technology devices are <u>only permitted to use ACPS-PUBLIC wireless network</u> for security purposes. Special exceptions may be made for documented medical reasons. <u>prohibited from accessing the ACPS network (wired or wireless).</u>
- All Personal Devices used within school or at school functions must be free from anything that would violate the staff code of conduct or this policy.
- Possession or use of personal electronic devices must not in any way disrupt the educational process in the Division, endanger the health or safety of the employee or any other person in the Division, impinge upon the rights of others at school, or involve illegal or prohibited conduct.
- Employees using personal electronic devices must follow the same rules that apply to the use of Division-provided technology. The Division administration may involve law enforcement if the Division has reasonable suspicion that the device has been used for an illegal purpose or for a purpose that causes harm to others.
- <u>Monitoring the Use of Technology</u> The Division's technology staff will no maintain or service personal technology devices.

Monitoring the Use of Technology

Although the Division Albemarle County Public Schools does not routinely monitor an individual's usage of the Division's technology, there should be no expectation of privacy. However, there is no guarantee of privacy granted to the user of these technologies. The normal operation and maintenance of the Division's technical infrastructure and services requires that usage and activity is monitored, data and electronic communications are routinely backed up, and programs or other devices are employed to maintain the functionality, integrity, or security

of the network infrastructure. Any employee who identifies a security problem must notify the technology department. The employee shall not demonstrate the problem to others unless requested to do so by an authorized representative. Any employee who attempts or causes a breach to the system is subject to disciplinary or legal action.

<u>The Division Albemarle County Public Schools</u> reserves the right to monitor any activity, communication, or file creation or storage that utilizes Division technology resources. An individual user's account or activity may be monitored, without notice.

<u>The Division Albemarle County Public Schools may</u> provides users with access to online educational services and websites through contracts with educational companies and vendors.

<u>When applicable</u>, <u>Uu</u>sers may be provided with a username and password to access educational content on these websites.

Liability

The Board and Division makes no warranties for the computer system it provides. The Board The Board and Division shall not be responsible for any damages to the user from use of the computer system, including loss of data, non-delivery or missed delivery of information or service interruptions. The Board and Division denyies any responsibility for the accuracy or quality of external information obtained through the computer or technology systems. The user agrees to indemnify The user agrees to indemnify the Board and Division for any losses, costs, or damages incurred as a result of any by the Board relating to or arising out of any misuse of equipment and systems or a violation of these regulations. procedures.

<u>Administrative Procedures for Staff Acceptable Use of Technology</u>

Administrative Procedures for Staff Responsible Use of Technology

- 1. All employees using technology resources must follow and enforce this policy in accordance with all relevant Board and school policies and codes of conduct.
- 2. Users will use technology resources in a responsible, ethical, and legal manner. Unethical or illegal activities include, but are not limited to: knowingly spreading viruses, violating copyright laws, using unauthorized software, impersonating another user, unauthorized entry, and/or destruction of computer systems and files.

- 3. Users should understand that any information generated, stored, or sent through Division technology resources, including personal devices used in place of Division provided technology, resources is the same as written documentation and may be subject to requests under the Virginia Freedom of Information Act and disclosure pursuant to subpoenas, search warrants, court orders, and discovery requests.
- 4. Users shall not use, create, distribute, import, or otherwise promote illegal, offensive, obscene, libelous language, pictures, or other similar material on any computer, technology resource, network or the internet.
- 5. Users shall not respond to harassment encountered on any technology system, but shall report any such activity to the appropriate supervisor or administrator immediately.

<u>Personal Use of Technology Resources by Employees</u>

Personal Use of Technology Resources by Employees

- 1. In accordance with Board policy GBC, Standards of Conduct, Division employees may not abuse their access to technology resources.
 - a. Abuse may consist of either excessive or unacceptable use. Generally, a use is unacceptable if it conflicts with the purpose, goal, or mission of the Division or individual school or department's purpose, goal, or mission or with an employee's authorized job duties or responsibilities.
 - b. Occasional and incidental personal use of information technology resources is permitted, provided such use is otherwise consistent with Board policy, is limited in amount and duration, and does not impede the ability of the employee or other individual to meet the Board's objectives. The DivisionBoard may revoke or limit this privilege at any time.
- 2. Staff shall not use Division technology systems for personal, non- Division purposes to solicit, proselytize, advocate or communicate the views of an individual or of non-school sponsored organizations except through means that have been provided specifically for such purposes (e.g., County Bulletin Board). However, the Division recognizes that employees have <u>certainthe</u> rights to speak out on matters of public concern, and this provision shall not be construed to restrict or prohibit the legal rights of employees to engage in speech that is protected under federal or state laws.

<u>Employee Use of Technology Resources for Instructional Purposes</u>

Employee Use of Technology Resources for Instructional Purposes

Staff members supervising students' use of technology must take reasonable steps to ensure that students understand and follow the requirements of this policy and all applicable Board policies.

Digital Citizenship Requirements Internet Safety Requirements

Staff members assigning or permitting student internet use shall: e must do the following:

- 1. Deliver instruction regarding internet safety utilizing materials provided through the Division's <u>Digital Citizenship Curriculum</u>Internet Safety Program. See:
 - 1. <u>https://www.k12albemarle.org/dept/tech/edtech/Pages/Digital-Citizenship.aspxe: www.k12albemarle.org/internetsafety.</u>

Topics to be addressed include:

- a. Content of this Policy and Regulations
- b. Generally accepted rules of network etiquette and safety
- c. Copyright guidelines
- d. Internet Safety
- e. Other acceptable use/safety related topics
- f. Respect for use of time and resources, including following replacement prescribed for division technology.
- g. Evaluating sites for appropriateness and validity
- h. Discriminating among types of information sources and assessing the appropriateness of using the Internet as a resource for a specific learning activity.
- 2. Seek to prevent access by students to material that the Division deems to be harmful to juveniles, and as defined in § 18.2-390 of the Code of Virginia.
- 3. Recommend safe search strategies and resources which meet the curricular needs of the assignment and the developmental level of the student.
- 4. <u>Use Division-provided instructional resources, tools, and systems before considering</u> free options. Given the abundance of free online educational tools, teachers should

proceed with caution and be fully aware of both the Terms of Service and Privacy Policy before downloading onto a Division property. Policy IIAA provides staff key parameters to guide the selection of learning resources. Contact the Division service desk for any questions or require-additional information. Web resources could be collecting student data and personal information. Teachers shall also Eensure that students use only their first name and last initial when participating in these web-based activities. Parental/guardian permission may be required, unless participating in a moderated learning activity that requires full names. Home phone numbers, addresses, or other personal information shall not be revealed without parental and teacher permission.

5. <u>Provides supervision for Ensure that students accessing technology resources.</u>

<u>Employees shall consider the developmental stage of their learners when determining the appropriate level of supervision. only access the internet through technology resources under appropriate supervision of a staff member.</u>

<u>Confidentiality of Personally Identifiable Student and Employee Data</u>

Confidentiality of Personally Identifiable Student and Employee Data

- 1. Employees shall adhere to all school and Division policies and regulations, and state and federal laws, including the Family Education Rights and Privacy Act (FERPA) regarding confidential information.
- 1. <u>Employees</u> may not <u>share use technology resources to share personally identifiable student educational information, personally identifiable employee information, or any other Division confidential information with individuals not authorized to receive such information.</u>

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- 2.3. Whether using Division technology resources at a worksite, or at other locations, or while using portable communication devices, employees must use appropriate judgment and caution in communications concerning students and staff to ensure that personally identifiable information remains confidential.
- 3. Employees shall adhere to all school, Division, state and federal laws, policies and standards, including the Family Education Rights and Privacy Act (FERPA) regarding confidential information.
- 4. Staff shallould not create accounts for students of web <u>resourcessites</u> that have not <u>been vetted or purchased by the Division</u> without notifying the parents of the intended

use and a copy of the privacy statement as required by federal law, thereby allowing guardians to opt out for their student.

5. Account access to systems containing confidential data will only be granted to employees who meet the conditions of Board Policy JO – Student Records, Board Policy GBL – Personnel Records and other Board policies, local, state and federal laws as applicable to the particular system. The use of such accounts must comply with all applicable laws and policies.

Web Publication Web Publication

1.—Web content published by employees must adhere to all applicable Division and federal requirements. All Albemarle County employees have the opportunity to publish internet home pages, facilitated by the school or department Web Page Coordinator (or administrator's designee). Home pages must adhere to all applicable Albemarle County Public Schools guidelines. See Section V for guidelines on web pages.

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2.—With appropriate notification and/or permission, student projects and other material relating to individual students may be published on the Division's web<u>site</u>, social media, server or through other services selected by <u>DivisionAlbernarle County Public Schools</u> staff. In all cases, content must be appropriate and relevant to the mission and the business of the Division. Consent is obtained when a parent <u>acknowledges signs a hard copy of</u> the Student Acceptable/Responsible Use Policy IIBE. In no case, shall information about a student, such as home phone number, personal e-mail address, etc., be published.

2.

Commercial/Purchasing ActivitiesCommercial/Purchasing Activities

1. Internet based purchases of school supplies, instructional resource materials, or other products intended for use by students or staff must follow Albemarle County purchasing guidelines and all applicable policies. All technology-related purchases or product demonstrations, including consultant and development services, must comply with the guidelines established by the Chief Technology Officer.

2.—Staff shall not use Division technology for private financial gain, including the conduct of commercial activity for any business in which there is a personal interest, or for advertising or solicitation purposes.

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Employee Use of Electronic Mail

Acceptable Use of E-mail by Employees Acceptable Use of E-Mail by Employees

- 1. Division employees who are responsible for the safety and supervision of students must follow, based upon job responsibilities, have access to monitor the technology use of students or staff must follow guidelines established by the technology and/or Human Resources department regarding technology investigations.
- 1. site administrator (school principal or administrative director). These guidelines shall be placed on file with the Department of Learning, Engineering, Access, and Design ("LEAD").
- 2. When Eemployees should not use emaillectronic mail for confidential matters or privileged communications, such as student education records, they shall take unless appropriate measures are taken to ensure confidentiality and to maintain the appropriate privilege.

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- 3. Staff shall report any incident of harassment or any other unauthorized or inappropriate use of technology encountered over Division computer resources to the technology department and/or the building or department administrator.
- 3. who will report it to the Superintendent's designee as appropriate.
- 4. Global Distribution Lists exist to facilitate communication between and among specified groups of staff., in the conduct of school or Division business, with specified groups of staff. Use of Global Distribution Lists is limited to the business of the Division. Sending mass e-mails to Division employees or outside parties for non-school purposes is prohibited. Use of Global Distribution lists should be purposeful and limited to matters that pertain to the entire recipient list.
 - 4. d.

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- 6. Public Folders are created to provide multiple users an efficient means of communicating information, with either specified groups of Division employees or with all Division employees, to conduct the business of the Division. Public folders will be created if and only if they serve the purpose of facilitating such communications. Public Folders should be used only for the purposes for which they were created. They are not a forum for the expression of personal opinions and should not conflict with the Division's purpose, goal, or mission or with an employee's authorized job duties or responsibilities.
- 5. Staff shallould follow normal communication etiquette when using Email.
 - a. Employees shall utilize an email signature that appropriately identifies them in the following template: Name, Job Title, School/Department. Optional—School Division, Phone Number, Work Address, Work Website Link. Signature blocks must contain, at a minimum, the employee's name, title, department or school, and phone number.—Signature blocks shallould not include any personal slogans, quotes, aphorisms, links to non-Division websites, or any other personal messages.
 - b. When receiving -E-mail attachments or links, employees shallould use caution if it comes from an unidentified or questionable source. When in doubt, consult with the technology department prior to opening an attachment. be used only when necessary. File attachments should be in a format that can be opened by the recipient and of a type appropriate to the content being transmitted.
 - c. Users may not participate in any form of on-line mass e-mails, "chain letters" or the like.
 - d.c. Users may not create, open or forward any e-mail attachments that are known or suspected to contain viruses <u>unless it is being forwarded to a Division technology professional for evaluation purposes</u>.
- 8.6. Employees with e-mail accounts are responsible for maintaining their accounts in a manner that promotes the conservation and protection of Division resources. E-mail system backups are maintained for short periods of time for the purpose of disaster recovery only. Individual users are responsible for their own backups. E-mail communications may be subject to Virginia Freedom of Information Act inquiries.

Network Guidelines for StaffNetwork Guidelines for Staff

- 1. Users <u>shallwill</u> access only files and data created and maintained by them, that are publicly available within the school network <u>and online systems</u>, or to which they have been given authorized access. This includes, but is not limited to, files residing on <u>assigned technologyindividual workstations</u>, servers, or other storage devices.
- 2. <u>User files are not private.</u> In an effort to keep the network working properly and to ensure that users are using the system responsibly. <u>T</u>the Division reserves the right to review the content of all Divisioncomputer accounts and filesdata contained therein.
 - 2. Network administrators may review files and communications to keep the network working properly and to ensure that users are using the system responsibly.
- 3. Employees should never share their Division assigned username and password via email, text, website, verbal, or written communication. Employees are encouraged to maintain strong passwords and reset passwords at designated intervals. Users will use the network without disrupting its use by others. Network users are expected to respect all forms of password protection and use responsible file management techniques (saving, deleting, naming, etc.).
- 3.
- 4. Maintaining the security of Division computers, networks and other technology systems is of great importance and requires the cooperation and diligence of all users. Any user who identifies a security problem must notify the site administrator (principal or director) who must then notify the Chief Technology Officer. The user shall not demonstrate the problem to others. Any user who attempts or causes a breach of the system security shall have his/her privileges revoked and may be subject to any additional disciplinary and/or legal action.
- 5. Users should not share passwords with others except for specific instructional reasons approved by the supervisor. Employee passwords, necessary for access to e-mail and systems that contain confidential information, must be changed at least quarterly to protect the security of the network. Periodic password changes may be enforced by the systems administrator. It is recommended that for personal security all users choose a password unique to their Albemarle County account(s).

Access to Employee Social Media Accounts

The <u>Division Board</u> does not require current or prospective employees to disclose the username and password to the employee's personal social media accounts or to add an employee, supervisor, or administrator to the list of contacts associated with the employee's personal social media account.

If <u>athe</u> Board <u>member</u> or a <u>Division Board</u> employee inadvertently receives an employee's username and password to, or other login information associated with, the employee's personal social media account through the use of an electronic device provided to the employee by the Board or a program that monitors the Board's network, the Board will not be liable for having the information, but will not use the information to gain access to the employee's social media account.

This policy does not prohibit the Board and its agents from viewing information about a current or prospective employee that is publicly available.

This policy does not prohibit the Board from requesting an employee to disclose the employee's username and password for the purpose of accessing a personal social media account if the employee's social media account activity is reasonably believed at the initiation and in determination of the scope of the investigation to be relevant to a formal investigation or related proceeding by the Board of allegations of an employee's violation of federal, state, or local laws or regulations or of the Board's written policies. If the Board exercises its rights under this paragraph, the employee's username and password will only be used for the purpose of the formal investigation or related proceeding.

Electronic Timekeeping Systems

The <u>DivisionBoard</u> may permit the use of electronic terminals and web-based applications for the tracking of compensable work time and leave balances for employees. Not all employees may use all electronic means of tracking time.

The <u>DivisionBoard</u> may allow, but not require, the use of employee personal devices for such purpose. Personal devices are permitted to use ACPS-PUBLIC wireless network or elect to use their own personal data plan. If an employee so chooses to use personal equipment for the logging, viewing, and/or submission of time/leave records, he/she must acknowledge and agree to the following:

- 1. The Division will not provide technical support or maintenance for personal devices.
- 2. The employee must immediately report to a supervisor any issue reporting time through a personal device and make alternative arrangements to submit time worked.

- 3. The Division will not purchase or reimburse employees for use of personal equipment to trackh work time/leave or pay for the cost of report for repair for any damage to such personal equipment incurred.
- 4.—The employee accepts the software user agreement by installing the application on a personal device, which may include enabling geo-location services.

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Adopted: August 8, 2013

Amended: September 10, 2015; December 13, 2018

Legal Ref: Code of Virginia, 1950, as amended, § 40.1-28.7:5